

Oasis: Information Security & Privacy

Oasis has deep roots in infrastructure management and cyber security, with expertise in the intricacies of electronic discovery. Our core business is the design, implementation, and maintenance of private cloud resources with a key focus on security, connectivity, and redundancy.

Customer data protection is our highest priority. As an Oasis customer, you'll benefit from our information security management system that is designed and managed to meet the requirements of the most security-sensitive organizations.

Compliance and Governance



- HIPAA Compliant, ISO27001, ISO27017, ISO27018, and Cyber Essentials Plus certified
- Data centers provide HIPAA, PCI, NIST, and ISO Compliance (amongst others)
- Ongoing staff awareness and education

Infrastructure, Communication and System Security

- Strict role based and least privilege Identity and access management, including MFA
- System hardening and pro-active patch management activities
- All client data segregated and stored on logically distinct SAN volumes
- Network protection via firewalls with redundant gateways
- PRTG and system center operations manager monitoring provides alerts for system health
- Antivirus across whole estate (end points and servers)
- All data is encrypted in transit and at rest (TLS 1.2 or higher, FDE using AES-256)
- Data transfer (non-physical) utilizes integrity block checking

Advanced Threat Detection

- Award winning security monitoring software
- 24 / 7 / 365 monitoring with full spectrum visibility
- Real-time threat detection via security operations center (see everything, miss nothing)
- Endpoint defense with full packet capture and analysis
- IDS and IPS implemented
- Log retention of 12 months
- Weekly vulnerability scans and regular penetration testing

Disaster Recovery and Backup

- Increased redundancy through geographically selected locations
- Fully redundant hardware with immediate failover capabilities
- Failover testing performed monthly with annual BCP testing sitewide
- Full environment replication using SAN replication
- 3-2-1 methodology in place for data backup
- High Availability for primary servers
- Failover - RPO (Recovery point objective - 5 minutes)
- Failover - RTO (Recovery time objective - 4 hours)

Physical Securities (Data Center Partners)*

- Multilayered, zoned physical security
- Directly employed, armed security staff with 24 / 7 / 365 coverage
- Built in lowest risk areas from natural disasters
- Monitored interior & exterior surveillance cameras
- Zone access via bio-metrics & proximity card down to cabinet level
- 2N+1 Fully redundant infrastructure (Dual power grid & systems)
- Multiple onsite diesel generators, redundant and diverse UPS systems
- Onsite, Certified Fire Dept with advanced fire detection systems
- Prioritized for power & fuel as a part of DHS Critical Infrastructure Sector support

* Some minor variations exist within each Data Center provider and location.

Our Experienced Team

The Oasis team is made up of leading eDiscovery and legal industry specialists, including subject matter experts in hosting and processing platforms, information technology, infrastructure management, and information security.



Switch: The highest rated colocation environment in the United States

Switch is our technology partner whose core business is the design, construction and operation of the most advanced data centers on the planet. Switch hosts a powerful technology ecosystem trusted by hundreds of world-leading corporations, government agencies, and innovative enterprises.



FACILITY
CERTIFIED



OPERATIONS
CERTIFIED



DESIGN
CERTIFIED



FACILITY
CERTIFIED



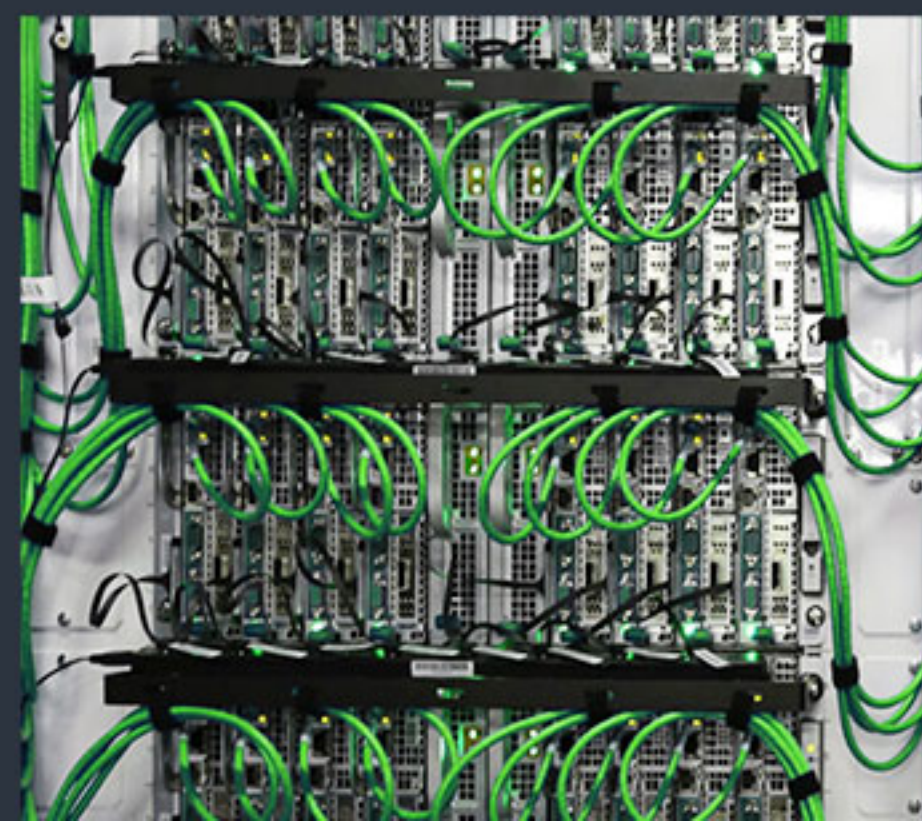
OPERATIONS
CERTIFIED



DESIGN
CERTIFIED

Key Technology

- Only multi-tenant/colocation facility to be certified Tier IV Gold by the Uptime Institute
- Only Tier 5@ Platinum data center in the world
- 2N+1 Fully redundant power and communications infrastructure.
- Zone access via bio-metrics & proximity card down to the cabinet level
- Directly employed, armed security officers and fire department with 24x7x365 coverage
- Unlimited client growth with currently up to 11.4 million square feet of data center space

Sustainable

Switch data centers in the United States run on 100% renewable energy. Recognized by Greenpeace in its Clicking Clean Report, Switch scored highest of any company and was honored as the definitive leader among colocation operators.



VIRTUS: The UK's fastest growing, most efficient and flexible data centres

VIRTUS leads the industry with award winning innovation in hyper efficient, ultra-high density and highly interconnected facilities. Intelligent data centre colocations are purposefully built to cater to customer needs - offering low latency and high connectivity to offer the flexibility modern users need.

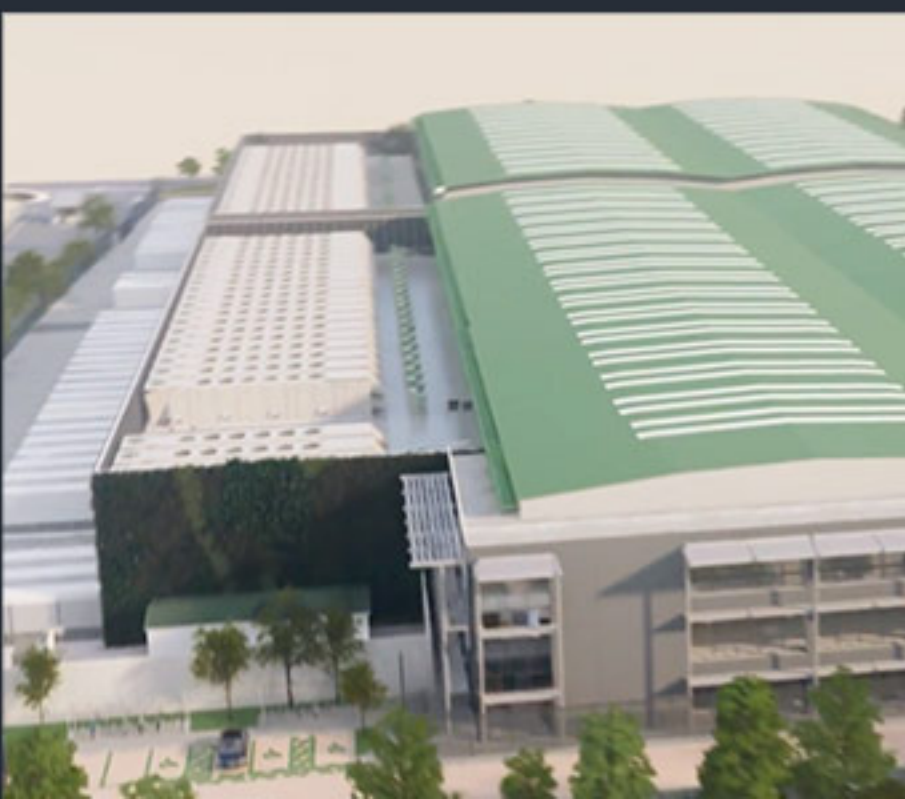
VIRTUS Tier III certified, ultra-secure facilities provide 100% uptime; protecting and connecting data, applications, networks and clouds within VIRTUS Data Centres and the global digital economy.

London - Stockley Park

- Built to Uptime Tier III standard
- Over 10,000m² net technical space
- 24/7 on-site security team
- Carrier neutral data centre
- 24 MW of technical load
- On-ramp access to all major public cloud platforms
- Design PUE of less than 1.3
- 36 MVA incoming diverse supplies from The National Grid
- Eco-efficient, optimized design for fully flexible bespoke customer solutions



VIRTUS
Data Centres



Certifications

BS EN ISO 9001:2015 – Quality Management
BS EN ISO 14001:2015 – Environmental Management
ISO/IEC 27001:2013 – Information Security Management
BS EN ISO 50001:2011 – Energy Management
ISO/IEC 20000-1:2011 - Service Management
ISAE3402 Certification Compliance
PCI DSS v3.2 Compliant
BREEAM Excellent